

Patient Management Program

Rights and Responsibilities

For patients participating in the
Clinical Therapy Management Program

- The right to know about the philosophy and characteristics of the patient management program
- The right to have personal health information shared with the patient management program only in accordance with state and federal law
- The right to identify the staff member of the program and their job title, and to speak with a supervisor of the staff member if requested
- The right to receive information about the patient management program
- The right to receive administrative information regarding changes in or termination of the patient management program
- The right to decline participation, revoke consent, or dis-enroll at any point in time
- The responsibility to submit any forms that are necessary to participate in the program, to the extent required by law

- The responsibility to give accurate clinical and contact information and to notify the patient management program of changes in this information
- The responsibility to notify their treating provider of their participation in the patient management program, if applicable